

Everwall Accessibility Conformance Report

Based on VPAT® Version 2.5 Rev — International Edition
WCAG 2.1, Revised Section 508, EN 301 549

Product Name	Everwall
Report Date	April 10, 2026
Product Version	2026.04
Product Description	Everwall is a social media wall platform for live events, website embeds, and digital signage. It aggregates and displays social media content from various sources in real-time on large screens at events, as embeddable widgets on websites, and on long-term digital signage displays. End users engage with Everwall by creating social media posts on their preferred platforms (which Everwall aggregates automatically) and through web-based submission forms for direct content entry. All display components are non-interactive.
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Components Evaluated

Social Wall Display: Non-interactive digital signage displayed on large TVs and projectors at events (16:9 or 9:16 aspect ratio). Attendees view the display but do not interact with it directly. Posts cycle automatically based on customer-configured timing. Customers control fonts, colors, logos, and content sources.

Web Forms: Interactive web forms that allow event attendees to submit posts to the social wall. Supports text messages, image uploads, and video uploads with 12+ language translations.

Embeds: Read-only display widgets (columns, grid, carousel, and waterfall layouts) that can be embedded on third-party websites to show social wall content.

Leaderboards: Display-only ranking screens showing top contributors. Shown both on the social wall display and as standalone embeddable components.

Notes

The Social Wall display is primarily non-interactive digital signage. End users (event attendees) view these displays on large screens but do not interact with them via keyboard, mouse, or touch. The customer (event organizer) configures the wall through a separate account administration interface (not covered by this ACR). User-generated content (social media posts) is displayed as received from source platforms; Everwall provides tools for customers to add or override image alt text (captions) for accessibility.

Everwall partially conforms to WCAG 2.1 Level AA. Four criteria are partially supported, primarily related to customer-controlled color contrast and the use of non-semantic HTML in non-interactive display components. See Table 1 for details. Everwall is actively working toward full conformance.

Evaluation Methods Used

- Manual code review of all HTML templates, CSS/SCSS, and JavaScript
- Inspection of rendered HTML output across all layout templates
- Keyboard navigation and focus management testing of interactive components (Web Forms)
- Review of WCAG 2.1 Level A and AA success criteria against each product component

VPAT Terms

The terms used in the Conformance Level column are defined as follows:

Term	Definition
Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

Table 1: WCAG 2.1 Report

Tables 1 and 2 also document conformance with Revised Section 508 requirements: Chapter 3 §302.1 through §302.9, §501.1, and the WCAG 2.1 Level A and AA Success Criteria.

Also, Tables 1 and 2 document conformance with EN 301 549 Clause 9.1 through 9.4.

Criteria	Conformance Level	Remarks and Explanations
Principle 1: Perceivable		
1.1.1 Non-text Content (Level A)	Supports	Social Wall Display: User-generated media images and videos include alt text derived from captions, which are auto-imported from source social networks and can be overridden by the customer. Decorative images (avatars, logos, sponsor logos) use alt="" to be ignored by assistive technology. Web Forms: Logo images use empty alt (decorative). Leaderboards: Avatar images use empty alt (decorative; names displayed as text). Embeds: Media images include caption-based alt text. Avatar images use empty alt (decorative; names displayed as text).
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	Everwall does not produce audio-only or video-only prerecorded content. User-generated video content from social media is displayed as provided by the original poster.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	Everwall does not produce prerecorded multimedia content. User-generated videos from social media are displayed as provided by the source platform.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	Same as 1.2.2. No Everwall-produced prerecorded multimedia.
1.2.4 Captions (Live) (Level AA)	Not Applicable	No live audio or video content is produced by Everwall.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	Same as 1.2.3. No Everwall-produced prerecorded multimedia.
1.3.1 Info and Relationships (Level A)	Partially Supports	Web Forms: Form inputs have programmatically associated labels using <label for=""> elements. Error messages are linked to inputs via aria-describedby and use role="alert". Social Wall Display: The display uses a flat div-based structure without heading hierarchy. Posts are rendered as div containers rather than semantic article elements. However, as non-interactive digital signage, the display is not navigated by assistive technology users. Leaderboards: Ranked data is presented using div elements rather than an ordered list or data table structure.
1.3.2 Meaningful Sequence (Level A)	Supports	All components: DOM order matches the visual presentation order. Posts are rendered in the same sequence in which they appear visually.
1.3.3 Sensory Characteristics (Level A)	Supports	No instructions or content rely solely on sensory characteristics such as shape, color, size, visual location, orientation, or sound.
1.3.4 Orientation (Level AA)	Supports	Social Wall Display: Designed for 9:16 portrait or 16:9 landscape digital signage, which is the inherent form

Criteria	Conformance Level	Remarks and Explanations
		factor of the deployment hardware (TVs/projectors). Web Forms: Function in both portrait and landscape orientations on devices with any resolution. Embeds: Responsive and work in any orientation.
1.3.5 Identify Input Purpose (Level AA)	Supports	Web Forms: Input fields include autocomplete attributes to identify their purpose (autocomplete="name" for full name, autocomplete="username" for username, autocomplete="off" for message content).
1.4.1 Use of Color (Level A)	Supports	No information is conveyed by color alone across any component. Social network source icons use distinct shapes in addition to colors.
1.4.2 Audio Control (Level A)	Supports	All auto-playing videos are muted by default. No audio plays automatically.
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Everwall provides the display platform, but customers control text colors, background colors, and font choices through the account administration interface. Everwall does not currently enforce minimum contrast ratios on customer-configured color combinations. Everwall is evaluating options to provide contrast ratio warnings or enforce minimum contrast ratios within the configuration interface. Default color schemes meet the 4.5:1 contrast ratio requirement. Web Forms: Use customer-configured styling that may vary in contrast.
1.4.4 Resize Text (Level AA)	Supports	Social Wall Display and Leaderboards: Use viewport-relative units (vw/vh) for text sizing, appropriate for fixed-size digital signage displays. Web Forms: Text can be resized up to 200% without loss of content or functionality. Embeds: Use responsive sizing.
1.4.5 Images of Text (Level AA)	Supports	No images of text are used. All text content is rendered as live text. Customer logos are branding images, not images of text used to convey information (the wall name is optionally displayed separately as live text).
1.4.10 Reflow (Level AA)	Supports	Web Forms: Content reflows without requiring two-dimensional scrolling at 320 CSS pixels width. Social Wall Display: Fixed-viewport digital signage designed for specific screen dimensions. Embeds: Responsive layout adapts to container width.
1.4.11 Non-text Contrast (Level AA)	Partially Supports	Customer-controlled styling may affect the contrast of UI components and graphical objects. Everwall does not currently enforce the 3:1 contrast ratio requirement for non-text elements in customer-configured color schemes. See 1.4.3; contrast enforcement improvements are being evaluated. Default themes meet this requirement.
1.4.12 Text Spacing (Level AA)	Supports	No CSS properties prevent user overrides of text spacing. Content remains readable and functional when text spacing is adjusted per the success criterion requirements.

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1.4.13 Content on Hover or Focus (Level AA)	Not Applicable	No content appears on hover or focus across any component. The Social Wall Display has no hover-triggered or focus-triggered content overlays.
Principle 2: Operable		
2.1.1 Keyboard (Level A)	Supports	Web Forms: All form controls (text inputs, textarea, file upload, submit buttons) are keyboard accessible using standard HTML form elements. Social Wall Display, Leaderboards, and Embeds: Non-interactive display components that do not require keyboard operation.
2.1.2 No Keyboard Trap (Level A)	Supports	Web Forms: No keyboard traps exist. Users can tab through all form elements and submit using keyboard only. No modal dialogs trap focus. Other components are non-interactive.
2.1.4 Character Key Shortcuts (Level A)	Not Applicable	No single-character keyboard shortcuts are exposed to end users. The Social Wall Display includes an operator-only keyboard shortcut (backtick key) for pausing post cycling, which is used by event staff managing the display, not by end-user attendees.
2.2.1 Timing Adjustable (Level A)	Supports	Social Wall Display: Post cycling timing is fully configurable by the customer through the account administration interface. Cycling can be disabled entirely or set to any delay interval. There are no time limits on user interactions. Web Forms: No time limits on form completion.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Social Wall Display: Auto-cycling of posts is controlled by the customer who can configure the cycling speed or disable it entirely through the account interface. Auto-playing videos are muted. Web Forms: No auto-updating content.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	No content flashes more than three times per second across any component.
2.4.1 Bypass Blocks (Level A)	Not Applicable	Social Wall Display: Single-purpose display screens with no repeating navigation blocks to bypass. Web Forms: Single-page forms with no repeating navigation. Embeds: Single-purpose display widgets.
2.4.2 Page Titled (Level A)	Supports	All components have descriptive page titles. Social Wall Display titles include the wall name (e.g., "Everwall - [Wall Name]"). Web Form titles include the form purpose. Leaderboard titles reflect the display content.
2.4.3 Focus Order (Level A)	Supports	Web Forms: Focus order follows the logical sequence of form fields (name, username, message, upload, submit). Other components are non-interactive and do not receive focus.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Links across all components have purpose that can be determined from the link text or its surrounding context. Leaderboard links to source posts include the contributor's name and platform.
2.4.5 Multiple Ways (Level AA)	Not Applicable	Each component is a single-purpose display or form.

Criteria	Conformance Level	Remarks and Explanations
		There is only one way to access each component (direct URL), which is appropriate for event-specific displays.
2.4.6 Headings and Labels (Level AA)	Partially Supports	Web Forms: Form fields have descriptive labels. Social Wall Display: The display does not use heading elements for structural hierarchy. As non-interactive digital signage viewed on TVs, heading navigation is not used by the target audience. Leaderboards Embed: Title displayed as a div rather than a heading element.
2.4.7 Focus Visible (Level AA)	Supports	Web Forms: Interactive elements show visible focus indicators using browser default focus styles. Other components are non-interactive.
2.5.1 Pointer Gestures (Level A)	Not Applicable	No functionality requires multipoint or path-based pointer gestures.
2.5.2 Pointer Cancellation (Level A)	Supports	Web Forms: All actions use standard button and form submission activation with up-event completion. No actions triggered on pointer down events.
2.5.3 Label in Name (Level A)	Supports	Web Forms: Visible labels match accessible names for all form controls. Upload and image manipulation buttons include aria-label attributes that match their visible text/icon purpose.
2.5.4 Motion Actuation (Level A)	Not Applicable	No functionality is activated by device motion (e.g., shaking, tilting).
Principle 3: Understandable		
3.1.1 Language of Page (Level A)	Supports	All components specify the page language using the lang attribute on the HTML element. Social Wall Display uses the customer-configured language with English as the default fallback. Web Forms, Embeds, and Leaderboards also set the lang attribute based on the configured language.
3.1.2 Language of Parts (Level AA)	Supports	Individual social media posts include a lang attribute identifying the post's language (sourced from the originating social network's language detection, or Everwall's language detection systems if the originating network does not provide language detection). This allows assistive technology to correctly pronounce content in mixed-language walls. Posts also include dir attributes for bidirectional text support (RTL/LTR).
3.2.1 On Focus (Level A)	Supports	No context changes occur when any component receives focus.
3.2.2 On Input (Level A)	Supports	Web Forms: No unexpected context changes occur when form values change. Form submission requires explicit button activation.
3.2.3 Consistent Navigation (Level AA)	Not Applicable	Components are single-purpose displays and forms without repeating navigation mechanisms across multiple pages.
3.2.4 Consistent Identification (Level AA)	Supports	Components with the same functionality are identified consistently across all instances (e.g., form

Criteria	Conformance Level	Remarks and Explanations
		labels, submit buttons, error messages).
3.3.1 Error Identification (Level A)	Supports	Web Forms: Form validation errors are automatically identified and described to the user. Error messages are displayed in text and programmatically associated with their respective input fields using aria-describedby. Error containers use role="alert" for screen reader announcement. Invalid fields are marked with aria-invalid="true".
3.3.2 Labels or Instructions (Level A)	Supports	Web Forms: All form fields have visible labels and placeholder text providing guidance on expected input format. Required fields are validated with clear error messages explaining the requirements.
3.3.3 Error Suggestion (Level AA)	Supports	Web Forms: Error messages provide specific guidance on how to correct the error (e.g., minimum character requirements for name and username, message content requirements).
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	No legal commitments, financial transactions, or user-controlled data modifications occur. Web Form posts are simple social media submissions.
Principle 4: Robust		
4.1.1 Parsing (Level A)	Supports	HTML output uses well-formed markup with complete start and end tags, proper nesting, unique IDs, and no duplicate attributes.
4.1.2 Name, Role, Value (Level A)	Supports	Web Forms: Standard HTML form elements (<input>, <textarea>, <button>) provide native name, role, and value information. Labels are programmatically associated using for/id attributes. Upload and image manipulation buttons include aria-label attributes. Social Wall Display: Uses standard HTML elements for content display.
4.1.3 Status Messages (Level AA)	Supports	Web Forms: Form submission success is communicated via browser alert dialogs (inherently accessible to screen readers). Validation errors use role="alert" containers that are announced by assistive technology without receiving focus. Social Wall Display and Leaderboards: Non-interactive digital signage where dynamic content updates are part of the continuous display, not status messages requiring user awareness.

Table 2: Revised Section 508 Report

Notes: This report covers Revised Section 508 requirements for the evaluated product components.

Criteria	Conformance Level	Remarks and Explanations
Chapter 3: Functional Performance Criteria		
302.1 Without Vision	Partially Supports	Social Wall Display, Leaderboards, and Embeds are visual display components designed for sighted viewing on large screens. These displays are not intended for screen reader navigation. Web Forms provide programmatically associated labels, error messages, and standard form controls accessible to screen readers. See WCAG 1.1.1, 1.3.1, 4.1.2.
302.2 With Limited Vision	Partially Supports	Customer-controlled color and font settings may affect visual accessibility. Default themes use adequate contrast. Web Forms support text resizing. See WCAG 1.4.3, 1.4.4, 1.4.11.
302.3 Without Perception of Color	Supports	No information is conveyed by color alone. See WCAG 1.4.1.
302.4 Without Hearing	Supports	All auto-playing video content is muted. No audio-only content is produced by Everwall. See WCAG 1.4.2.
302.5 With Limited Hearing	Supports	Same as 302.4. No audio content requires hearing ability.
302.6 Without Speech	Not Applicable	No functionality requires speech input.
302.7 With Limited Manipulation	Supports	Web Forms use standard form controls operable via keyboard. No fine motor control or simultaneous actions required. See WCAG 2.1.1, 2.5.1.
302.8 With Limited Reach and Strength	Not Applicable	Everwall is a web application; physical reach is not applicable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Web Forms provide clear labels, instructions, and error messages in 12+ languages. Form flow is simple and linear. See WCAG 3.3.1, 3.3.2.
Chapter 4: Hardware		
402 Closed Functionality	Not Applicable	Everwall is a web application, not closed-functionality hardware.
Chapter 5: Software		
501.1 Scope	Not Applicable	Everwall is a web application. Section 508 Chapter 5 software requirements are addressed through WCAG 2.1 conformance (see Table 1).
502 Interoperability with Assistive Technology	Supports	Web Forms use standard HTML form elements that interoperate with assistive technology. See WCAG 4.1.2.
503 Applications	Not Applicable	Requirements specific to platform software are not applicable to this web application.
504 Authoring Tools	Not Applicable	The evaluated components are not authoring tools.
Chapter 6: Support Documentation and Services		
602.2 Accessibility and Compatibility Features	Partially Supports	Product documentation does not currently include a dedicated accessibility features page. Everwall is

Criteria	Conformance Level	Remarks and Explanations
		developing public-facing accessibility documentation, targeted for Q3 2026.
602.3 Electronic Support Documentation	Not Applicable	Support documentation is provided through the account administration interface and on Everwall's public website (not part of this evaluation).
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	All documentation is electronic.
WCAG 2.1 Web Content Accessibility Guidelines 2.1	Partially Supports	See Table 1: WCAG 2.1 Report for detailed criterion-by-criterion assessment.

Table 3: EN 301 549 Report

Notes: This report covers EN 301 549 V3.2.1 (2021-03) requirements for the evaluated product components.

Criteria	Conformance Level	Remarks and Explanations
Chapter 4: Functional Performance Statements		
4.2.1 Usage without vision	Partially Supports	See Section 508 302.1 and WCAG criteria 1.1.1, 1.3.1, 4.1.2.
4.2.2 Usage with limited vision	Partially Supports	See Section 508 302.2 and WCAG criteria 1.4.3, 1.4.4, 1.4.11.
4.2.3 Usage without perception of colour	Supports	See WCAG 1.4.1.
4.2.4 Usage without hearing	Supports	See WCAG 1.4.2. All video content auto-plays muted.
4.2.5 Usage with limited hearing	Supports	See 4.2.4.
4.2.6 Usage with no or limited vocal capability	Not Applicable	No speech input required.
4.2.7 Usage with limited manipulation or strength	Supports	See WCAG 2.1.1, 2.5.1.
4.2.8 Usage with limited reach	Not Applicable	Web application; physical reach not applicable.
4.2.9 Minimize photosensitive seizure triggers	Supports	See WCAG 2.3.1. No flashing content.
4.2.10 Usage with limited cognition, language or learning	Supports	See WCAG 3.3.1, 3.3.2. Simple form flow with clear instructions.
4.2.11 Privacy	Not Applicable	Accessibility features do not require special privacy considerations.
Chapters 5–8: Hardware, Voice, Video		
5 Generic Requirements	Not Applicable	Hardware-specific requirements not applicable to web application.
6 ICT with Two-Way Voice Communication	Not Applicable	No two-way voice communication functionality.
7 ICT with Video Capabilities	Not Applicable	Everwall does not produce video content with captions. User-generated videos are displayed as provided by source platforms.
8 Hardware	Not Applicable	Everwall is a web application, not hardware.
Chapter 9: Web		
9.1 Perceivable (Web)	Partially Supports	See Table 1: WCAG 2.1 Report, Principle 1. Most criteria supported; customer-controlled contrast is partially supported.
9.2 Operable (Web)	Supports	See Table 1: WCAG 2.1 Report, Principle 2. All applicable criteria supported.
9.3 Understandable (Web)	Supports	See Table 1: WCAG 2.1 Report, Principle 3. Language identification, error handling, and input assistance all supported.
9.4 Robust (Web)	Supports	See Table 1: WCAG 2.1 Report, Principle 4. Standard HTML elements with proper name, role, value. Status messages use role="alert".
Chapter 10: Non-Web Documents		

Criteria	Conformance Level	Remarks and Explanations
10 Non-Web Documents	Not Applicable	No non-web documents are produced.
Chapter 11: Software		
11 Software	Not Applicable	Web content requirements covered under Chapter 9.
Chapter 12: Documentation and Support Services		
12 Documentation and Support Services	Partially Supports	See Section 508 602.2. Accessibility documentation improvements are in progress.
Chapter 13: ICT Providing Relay or Emergency Services		
13 ICT Providing Relay or Emergency Service Access	Not Applicable	No relay or emergency service functionality.

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